



## **Modacrete Question & Answer**

Notice: The information contained in this Q&A document is subject to change, and is intended as a quick reference guide to frequently asked questions. For the most up to date information on Modacrete products please visit [www.modacrete.com](http://www.modacrete.com)

- **Why choose concrete countertops?**

- Well crafted, high quality concrete can bring a unique statement to any home or commercial application. It is extremely versatile in design from contemporary to rustic and delivers the capability to work with and compliment many different materials. Concrete has its own unique set of physical characteristics that resemble natural stones in the sense that it has natural mottling and movement that make it stand out from the plastics of the world. There are also many colors and variations of those colors that add to the versatility. For additional details about concrete countertops please download our “Designer Concrete for the Home” booklet.

- **Why choose concrete countertops by Modacrete?**

- Modacrete products deliver the highest level of performance for concrete countertops on the market today. Areas such as strength, stain resistance, scratch resistance, etch resistance and value are just some of the many items where Modacrete excels. When shopping for concrete countertops we recommend you view other concrete surfaces and compare them in price, performance and quality to Modacrete.

- **Can I use concrete countertops for food preparation?**

- Modacrete concrete counters are a non porous surface and can be used in the kitchen or where ever food is prepared.

- **Can I cut on my concrete countertop?**

- It is our recommendation that you do not use your countertop as a cutting board.

- **Can I put a hot pan on my concrete counter?**

- We do not recommend that you place hot pans directly on the surface.

- **Where can I use Modacrete concrete surfaces?**

- Modacrete can be used virtually anywhere and is extremely versatile in both interior and exterior applications.

- **Are there disadvantages to concrete countertops?**

There are no disadvantages to Modacrete concrete countertops when compared to other concrete countertops. However, like any natural stone, Modacrete concrete countertops can chip and gouge with enough pressure or impact force. In addition the natural characteristics of concrete can display minor shade variations in color and/or small specs from foreign materials such as sands and other aggregates.





- **Will my concrete countertop stain?**

Our premium "Liquid Off" sealing technology delivers the highest level of stain resistance available for concrete countertops. We have tested against many common house hold items such as pure lemon juice, red wine, mustard, vinaigrette salad dressing, etc for extended periods of time with excellent results. When compared to competing concrete countertop suppliers as well as the densest marbles and lime stones. For example, our sealing technology was able to completely resist any perceptible staining from red wine for our maximum 24 hour test. Unfortunately it is still susceptible to some staining. Most materials that we have been able to stain with only left slight indications of the material used. Cleaning up spills within a reasonable amount of time (couple of hours) will help eliminate the possibility of any potential staining.

- **Will my concrete countertop need to be resealed?**

- ModaCrete concrete countertops are factory sealed and *properly maintained* should never need to be resealed again.

- **Will my concrete countertop etch?**

- Our premium "Liquid Off" sealing technology delivers the highest level of etch resistance available for concrete countertops. We have tested against many common house hold items such as pure lemon juice, red wine, mustard, vinaigrette salad dressing, etc for extended periods of time with excellent results. When compared to competing concrete countertop suppliers as well as the densest marbles and lime stones. For example, our sealing technology was able to completely resist any perceptible staining from red wine for our maximum 24 hour test. Unfortunately it is still susceptible to some highly acidic materials. Most materials that we have been able to leave a mark with only left slight indications and no severe eroding of the concrete. Cleaning up spills within a reasonable amount of time (couple of hours) will help eliminate the possibility of any potential staining.

- **Will my concrete countertop scratch?**

- The scratch resistances of ModaCrete concrete countertops are similar to that of glass. It would take an exorbitant amount of pressure to damage the surface of our concrete countertop.

- **Can a chip or gouge be repaired?**

- Most small damages can be repaired by one of our authorized dealers.

- **Will my concrete countertop crack?**

- Properly installed Modacrete products will not crack unless they are subjected to excessive impact.

- **What type of maintenance is required on my concrete countertop?**

Due to its high density and non-porous qualities, normal daily cleaning with a damp cloth and mild detergent will keep your ModaCrete concrete countertop looking beautiful. To avoid dulling the surface's shine, make sure to use a non-abrasive neutral ph cleaner and thoroughly rinse with water.





- **How do you clean dried spills?**

- Use a damp, soft cloth with warm water or a neutral cleaner. If needed, apply common, non-abrasive, household neutral cleaners directly on a damp cloth or sponge and wipe the surface, rinsing thoroughly after cleaning with clean water. To avoid dulling the surface's shine, make sure to use a non-abrasive cleaner, and rinse off any cleaner with water. To remove adhered material such as food, gum, or nail polish, first scrape away the excess material with a plastic putty knife and then clean the surface with a damp cloth to remove any marks left behind and any residual dirt.

- **Are there any cleaners to avoid on my concrete countertop?**

We recommend using cleaning products between pH 5-8, as products outside this range such as oven grill cleaners, floor strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products, etc may damage the surface. Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water to neutralize the effect.

- **Will my concrete countertop be cast on sight or off location?**

- ModaCrete products are created at our manufacturing facility in Middletown CT and fabricated either in our state of the art fabrication facility or by your local stone fabricator.

- **Is there a warranty for concrete countertops?**

- Yes. ModaCrete countertops carry a limited life time warranty against factory defects.

- **What size are ModaCrete concrete slabs?**

- Standard ModaCrete slabs are 5'X10' and can be fabricated to any shape within these dimensions. Longer dimensions can be seamed to accommodate larger applications.

- **How thick will my concrete countertop be?**

- The Cosmopolitan series is 1 1/16<sup>th</sup>" or (2.5cm) thick.
- The Elements series is 1 1/8<sup>th</sup>" or (2.9cm) thick.

- **How much does a concrete countertop weight?**

- 14 pounds per square foot for the Cosmopolitan
- 14.5 pounds per square foot for the Elements/Java

- **What surface finishes are available for a concrete countertop?**

- Currently ModaCrete only offers polished concrete.

- **Can I get matching concrete back splash?**

- Yes. In addition ModaCrete concrete can be milled thinner to 3/4" if desired.

- **Are seams in the concrete visible?**

- Like any natural stone our seams are finished with a color matched epoxy and are smooth to the touch but are still slightly noticeable.

- **How far of an overhang can I have?**

- 10" without additional support.

- **Can I get custom colors or products?**

Yes. Charges will apply for custom applications. Simply contact your local dealer with the project details.





- **Can I buy direct?**
  - ModaCrete is a manufacturer and sells through its dealer network. A ModaCrete dealer can be found on the “Find a Dealer” page at [ModaCrete.com](http://ModaCrete.com). If there is not a dealer in your area or you are currently outside the New England area you may contact ModaCrete direct.
- **Who templates and installs concrete countertops?**
  - A ModaCrete authorized dealer will arrange the template and install of your new ModaCrete product.
- **What is the lead time?**

The typical lead time is two weeks from the time of templating to installation but we recommend that you consult with your local dealer to make sure your selection is an in stock item.
- **How can I get concrete countertop samples?**
  - To view or acquire samples please visit an authorized dealer.
- **How much does a concrete countertop cost?**
  - ModaCrete pricing is comparable to that of natural stones. Each dealer will establish the finished product pricing based on the intricacies of your project.
- **What kind of sinks can be used with for concrete countertops?**
  - Most all makes and models of sink can be used with ModaCrete concrete. Undermount sinks are the most common but a drop in sink or vessel will work as well.
- **Do I need to reinforce my cabinets?**
  - Most standard cabinetry will support Modacrete countertops without the need for additional reinforcement.
- **How is ModaCrete concrete reinforced?**
  - ModaCrete concrete is unreinforced from the factory. This allows the fabricator to fabricate your countertop with no visual reinforcement. The fabricator may deem it necessary though to install reinforcing rods near fragile areas such as sink and stove knockouts as well as near the dish washer after the piece is fabricated.
- **Can I have a custom color made?**
  - Yes, custom colors can be ordered in different solid colors as well as glass and other aggregates but charges will apply. The pricing can vary depending on the material chosen, size and complexity of the project. Please consult your local dealer for a custom price quote.

